



# ROUND THEATRE HOUSE

## PRE-VISIT GUIDE



Welcome to Round House! We are thrilled to have you as our guest. This guide will let you know what to expect when you come to visit us.







You will enter through the **main entrance** when you come to Round House to see a play.





You may bring your own headphones, earplugs, visors, fidgets, blankets, and communication devices for your comfort. The box office may also have headphones and fidgets you can borrow if you would like to ask for one.



If you need to get your ticket, go to the **Box Office** first. There are signs that indicate which line is right for you to pick up or purchase your ticket. If you're not sure, our staff is always happy to help. Masks are not required but they are available if you'd like one.







We also provide **listening devices** at the Box Office for people who need assistance to hear the play.

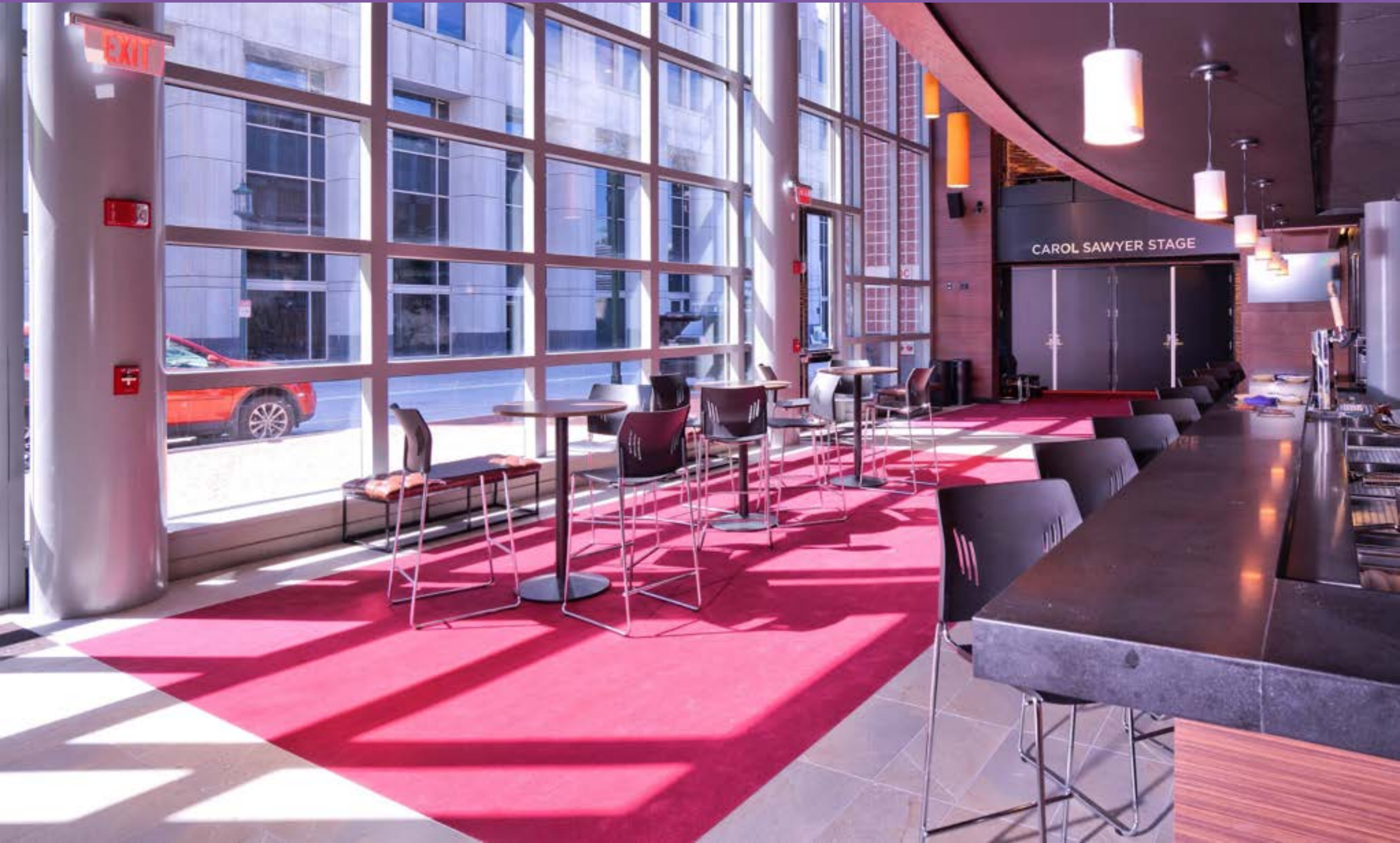




After you have retrieved your ticket, you can walk to the **lobby** to wait for the show to begin.



While you are waiting for the show to begin, you can spend time in the **lobby**, where there is plenty of seating available to relax and chat with friends and family.





The **upstairs lobby** also has seating where you can relax, and a great view of the lobby downstairs.







You can take the **stairs** or the **elevator** to go upstairs.  
If your ticket has "Balcony" written on it, your seat for the show will be upstairs.





If you are hungry or thirsty, you can purchase food and drinks at the **Fourth Wall Bar & Café**, located in the downstairs lobby. The servers at the café can help you order. There is also online pre-ordering available at [RoundHouseTheatre.org/Your-Visit/Cafe](https://RoundHouseTheatre.org/Your-Visit/Cafe)





**Restrooms** can be found in the lobby. The women's room is on the left side of the bar and the men's room is on the right side of the bar.





There is also a single-stall **family restroom** upstairs to the left of the Event Room.



Before the show starts, the ushers will open the theatre doors. This is called "opening the house". The "house" is where the audience will sit in the theatre. An usher will be at the theatre door to welcome you and scan your ticket.





Whether you are downstairs or upstairs, an **usher** will hand you a program with information about the show and guide you to the theatre entrance. There will also be ushers inside the theatre to help you find the right seat.







Once you have found your seat, you can get comfortable! You can talk to your friends, read your program, and wait for the show to begin.



When the lights in the house start to dim, a "Welcome to Round House" voice recording plays. This recording indicates that the show is about to begin.





The voice recording will also ask audience members to turn off their cell phones before the show begins. If you need your phone, it is okay to leave it on, but please make sure it is on a setting that minimizes noises and lights that might disrupt the show.







During relaxed performances, some rows of seats may be left empty so you can walk around if you want to move during the show and stay in the theatre.





While you are watching the show, you may need to leave the theatre to use the restroom, stretch your legs, or take a break in the lobby. If you need to leave the theatre, leave quietly. An usher can help you exit and re-enter the theatre.





The lobby or **patron lounge** are quiet places you can use if you need a break during the show. A video of the stage will be playing on TVs in the lobby and patron lounge, so you can watch the show from there too.



Some shows also have an **intermission** about halfway through the show. You can leave your seat, take a break, and get a refreshment in the lobby. Intermission is 15 minutes long. The ushers will tell people when it is time to return to your seat and help you re-enter the theatre.





When the play is over, the actors will come out on stage and take a bow. Feel free to clap and cheer for them. The clapping and cheering can be loud. Sometimes audiences will enjoy a show so much that they stand up to let the actors know how much they loved it. When the actors leave the stage, the house lights will be turned up again and everyone can exit.





We hope you enjoy the show and  
come back to visit us again!

